Horizontal multi-stage centrifugal pumps
Installation and operating instructions
series: DPHM(C)
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1 Manual Introduction

1.1 Preface

This manual contains important information for reliable, proper and efficient operation. Compliance with the operating instructions is of vital importance to ensure reliability and a long service life of the product and to avoid any risks.

The first chapters contain information about this manual and safety in general. The following chapters provide information about normal use, installation, maintenance and repairs of the product. The annex contains the declaration(s) of conformity.

- Make yourself familiar with the content.
- Accurately follow the directions and instructions.
- Never change the sequence of the operations to be carried out.
- Keep this manual or a copy of it together with the logbook in a fixed place near the product which can be accessed by all personnel.

1.2 Icons and symbols

In this manual and in all accompanying documentation the following icons and symbols are used.

WARNING
Danger of electric Voltage. Safety sign according to IEC 417 - 5036

WARNING
Operations or procedures, if carried out without caution, may cause personal injury or damage to the product. General hazard sign according to ISO 7000-0434

ATTENTION
Is used to introduce safety instructions whose non-observance may lead to damage to the product and its functions.

ENVIRONMENTAL INSTRUCTION
Remarks with respect to the environment.
2 Identification, service and technical support

2.1 Obtaining data and information DPHM(C) 2/4/6

The name plate indicates the type series / size, main operating data and identification number. Please quote this information in all queries, repeat orders and particularly when ordering spare parts. If you need any additional information or instructions exceeding the scope of this manual or in case of damage, please contact DP-Pumps nearest customer service centre.

<table>
<thead>
<tr>
<th>Table 1: Description nameplate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Indication</strong></td>
</tr>
<tr>
<td>DPHM 4/6 B</td>
</tr>
<tr>
<td>1.1 kW</td>
</tr>
<tr>
<td>50 Hz</td>
</tr>
<tr>
<td>Q</td>
</tr>
<tr>
<td>H</td>
</tr>
<tr>
<td>Hmin</td>
</tr>
<tr>
<td>n fix</td>
</tr>
<tr>
<td>Eff</td>
</tr>
<tr>
<td>Seal</td>
</tr>
<tr>
<td>P/T</td>
</tr>
<tr>
<td>ID</td>
</tr>
<tr>
<td>SN</td>
</tr>
<tr>
<td>PO</td>
</tr>
</tbody>
</table>

1. At lower pressure, a higher temperature is allowed (please consult your supplier).
2.2 Seal codes

Table 2: Seal code

<table>
<thead>
<tr>
<th>Seal code</th>
<th>Shaft seal type</th>
<th>Material mechanical seal</th>
<th>Material shaft seal rotor</th>
<th>Material shaft seal stator</th>
<th>Material shaft seal elastomer</th>
<th>Pressure class shaft seal</th>
<th>Temperature range shaft seal</th>
<th>Material pump elastomer</th>
</tr>
</thead>
<tbody>
<tr>
<td>31</td>
<td>107-L60</td>
<td>BVPFF</td>
<td>Ca</td>
<td>Ce</td>
<td>NBR</td>
<td>PN10</td>
<td>-15/+100 °C</td>
<td>EPDM</td>
</tr>
<tr>
<td>32</td>
<td>107-L60</td>
<td>BVEFF WRAS</td>
<td>Ca</td>
<td>Ce</td>
<td>EPDM</td>
<td>PN10</td>
<td>-15/+100 °C</td>
<td>EPDM</td>
</tr>
</tbody>
</table>

1. Apart from the shaft seal other sealings might be assembled with different allowable conditions. If in doubt consult your sales supplier.

Table 3: Material code shaft seal

<table>
<thead>
<tr>
<th>Code acc. to EN 12756</th>
<th>Description</th>
<th>Material</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>Spring loaded ring</td>
<td>Carbon graphite</td>
<td>Ca</td>
</tr>
<tr>
<td>V</td>
<td>Seat ring</td>
<td>Al-oxide</td>
<td>Ce</td>
</tr>
<tr>
<td>E</td>
<td>Elastomers</td>
<td>EPDM</td>
<td>EPDM</td>
</tr>
<tr>
<td>E</td>
<td>Elastomers</td>
<td>NBR</td>
<td>NBR</td>
</tr>
<tr>
<td>F</td>
<td>Spring</td>
<td>CrNi steel</td>
<td></td>
</tr>
<tr>
<td>F</td>
<td>Other metal parts</td>
<td>CrNi steel</td>
<td></td>
</tr>
</tbody>
</table>

Information about seal combinations, types, pressure and temperature see: table 2 Seal code

2.3 Current

2.3.1 Nominal current

The nominal allowable current of the motor is stated on the motor plate. This shows the nominal working range of the motor and can be used to protect the motor.

Measuring the actual current of the pump during operation can be used to pre-set the motor protection switch to protect the pump/motor combination. This current value can also be used to determine the proper electrical equipment such as variable frequency drive, main switch, wiring diameter etc.

**WARNING**

Not only the motor, but also the pump has to be protected in its application.

Table 4: Type of protection

<table>
<thead>
<tr>
<th>Protection device variant</th>
<th>Type of protection</th>
<th>Suitable for ambient temperature [°C]</th>
<th>Located in</th>
<th>Reset</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Thermal circuit breaker</td>
<td>20 - 30</td>
<td>Thermal box</td>
<td>Manual</td>
</tr>
<tr>
<td>2</td>
<td>Winding protection</td>
<td>-20 - 50</td>
<td>Motor winding</td>
<td>Automatic</td>
</tr>
</tbody>
</table>

Please contact your supplier for more detailed information about your motor protection.

2.4 Supplementary documentation

Apart from this manual, the documentation given below is also available:
Table 5: Supplementary documentation

<table>
<thead>
<tr>
<th>Document</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>General terms of delivery</td>
<td>119 / 1998</td>
</tr>
<tr>
<td>DPHM(C) 2/4/6</td>
<td></td>
</tr>
<tr>
<td>Technical Data 50/60 Hz Version B</td>
<td>97004494</td>
</tr>
<tr>
<td>See also <a href="http://www.dp-pumps.com">www.dp-pumps.com</a></td>
<td></td>
</tr>
</tbody>
</table>
3 Warranty

3.1 Terms of warranty

The warranty period is settled by the terms of your contract or at least by the general terms and conditions of sales.

ATTENTION
Modifications or alterations of the product supplied are only permitted after consultation with the manufacturer. Original spare parts and accessories authorized by the manufacturer ensure safety. The use of other parts can invalidate any liability of the manufacturer for consequential damage.

ATTENTION
The warranty relating to the operating reliability and safety of the product supplied is only valid if the product is used in accordance with its designated use as described in the following sections of this manual. The limits stated in the data sheet must not be exceeded under any circumstances.

The warranty becomes invalid if one or more of the points below occur.

- The buyer makes modifications himself.
- The buyer carries out repairs himself or has these carried out by a third party.
- The product has been handled or maintained improperly.
- The product has non original DP-Pumps spare parts fitted.

DP-Pumps repairs defects under warranty when:

- They are caused by flaws in the design, the material or the production.
- They are reported within the warranty period.

Other terms of warranty have been included in the general terms of delivery, which are available upon request.
4 Safety and environment

4.1 General

This DP-Pumps product has been developed using state-of-the-art technology and is manufactured with utmost care and is subject to continuous quality control. DP-Pumps does not accept any liability for damage or injury caused by not following the directions and instructions in this manual or by carelessness during the installation, use or maintenance of the product. Non-compliance with the safety instructions can jeopardize the safety of personnel, the environment and the product itself. Non-compliance with these safety instructions will also lead to forfeiture of any and all rights to claims for damages. Non-compliance can result in:

- failure of important pump/system functions,
- failure of prescribed maintenance or service,
- injury caused by electrical, mechanical and chemical effects,
- leakage to the environment of hazardous substances,
- explosions.

Depending on the application, extra safety measures may be required. Contact DP-Pumps if a potential danger arises during use.

ATTENTION
The owner of the product is responsible for compliance with the local safety regulations and internal company guidelines.

ATTENTION
Not only must the general safety instructions laid down in this chapter on "Safety" be complied with, but also the safety instructions outlined under specific headings.

4.2 Users

All personnel involved in the operation, maintenance, inspection and installation of the product must be fully qualified to carry out the work involved and be aware of all applicable responsibilities, authorisations and supervisions. If the personnel in question is not in possession of the required know-how, appropriate training and instruction must be provided. The operator may require the manufacturer/supplier to provide sufficient training and/or instructions. The operator is responsible for ensuring that the contents of the operating instructions are fully understood by the responsible personnel.

4.3 Safety provisions

The product has been designed with the greatest possible care. Original parts and accessories meet the safety regulations. Modifications in the construction or the use of non-original parts may lead to a safety risk.

ATTENTION
Make sure that the product operates within its working range. Only then the product performance is guaranteed.

4.3.1 Labels on the product

The icons, warnings and instructions applied to the product are part of the safety provisions. The labels may not be removed or covered. Labels must remain legible during the entire life of the product. Replace damaged labels immediately.

4.4 Safety precautions

4.4.1 During normal use

- For questions regarding the power supply contact the local electricity company.
- Isolate possible hot parts to avoid injury through direct contact.
- For your safety always assemble undeformed coupling guards (when applicable) before putting the pump into use.
- Always close the terminal box of the motor.
- Always close the control panel where applicable
4.4.2 During installation, maintenance and repair

Only authorised personnel may install, maintain and inspect the product and repair electrical components. Observe the local safety regulations.

WARNING
Before proceeding with any installation, maintenance or repair, disconnect the power supply and secure this disconnection.

WARNING
Surfaces of a pump can be hot after continuous or intermittent operation.

WARNING
Secure the area before starting a pump to avoid hazardous situations with rotating parts.

WARNING
Take utmost care when handling dangerous liquids. Avoid danger to persons or the environment when conducting repairs, draining liquids or venting. It is strongly recommended to place a leakage tray under the pump.

WARNING
Immediately after completing the work, all safety-relevant and protective devices must be re-installed and / or re-activated.

WARNING
Please observe all instructions set out in the chapter “Commissioning” before returning the product to service.

4.5 Environmental aspects

4.5.1 General
The products of DP-Pumps are designed to function in an environmentally friendly way during their entire lifetime. Therefore, when applicable, always use biodegradable lubricants for maintenance.
5 Pump Introduction

5.1 Model key

<table>
<thead>
<tr>
<th>DP</th>
<th>H</th>
<th>M</th>
<th>C</th>
<th>4/6</th>
<th>B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Label</td>
<td>DP</td>
<td>Product Label</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Material/ Construction</td>
<td>H</td>
<td>Horizontal</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>M</td>
<td>All hydraulic parts Stainless Steel 1.4301 / AISI 304 with close coupled motor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>C</td>
<td>Cast Iron pump casing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connections</td>
<td>DIN connection size: suction G 5/4 - discharge G 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>ASME connection size: Suction NPT 5/4 - Discharge NPT 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>Size (Capacity in m³/h at Qopt)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>/6</td>
<td>Number of stages</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B</td>
<td>Design version B</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5.2 Description of the product

The horizontal multi-stage centrifugal pump is designed for pumping clean, or slightly aggressive, watery mediums. The pump is easy to install, commission and operate.
The hydraulic assembly is driven by an electric motor. All hydraulic parts of the pump are made of stainless steel. Pump casings are available in stainless steel or cast-iron.

5.3 Intended use

The pumps DPHM are suited for the transport and increase of pressure of cold and hot water without wear to parts when used within the indicated working range. The transport of liquids with a different viscosity or density than water is possible as well. Please take into account the possible adjusted motor power which might be required for this. Ask DP-Pumps or your distributor for advice.

Any other or further use of the pump is not in conformity with its intended use. DP-Pumps does not accept any liability for any damage or injury that results from this. The pump is produced in accordance with the current standards and guidelines. Use the pump only in a perfect technical state, in conformance with the intended use described below.

The Intended use as laid down in ISO 12100:2010 is the use for which the technical product is intended according to the specifications of the manufacturer. The use of the product has been described in the sales brochure and in the user manual. Always observe the instructions given in the user manual. When in doubt the product must be used as becomes evident from its construction, version and function.

5.4 Operation

![Figure 3: DPHM(C) 2/4/6](image)

The rotating impeller causes the pressure at the inlet of the impeller to drop. This decrease in pressure creates the flow through the suction connection (A). Every stage (B) consists of an impeller and a diffusor. The capacity of the pump is determined by the size of the passageway of the stage. The pressure of the stage is determined by the diameter of the impeller.
Because of the modular type of construction it is possible to choose the number of impellers most suited to the required duty point. After leaving the last impeller the medium flows between the pump stages and the outer sleeve (C) and exits the pump at the discharge connection (D).

5.5 Measuring, draining and venting

The pump is provided with plugs for measuring, draining and venting. Connection (E) is meant to fill and vent the pump, or to measure the inlet/suction pressure using a G ¼ connection. Connection (F) is meant to drain the pump, or to measure the discharge pressure using a G ¼ connection.

5.6 Working range

Table 7: General working range specification

<table>
<thead>
<tr>
<th>Pump type</th>
<th>DPHM</th>
<th>note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambient temperature [°C]</td>
<td>-20 up to 30 (50)</td>
<td>1,2,3</td>
</tr>
<tr>
<td>Medium temperature [°C]</td>
<td>-10 up to 60</td>
<td></td>
</tr>
<tr>
<td>Minimum inlet pressure NPSH&lt;sub&gt;req&lt;/sub&gt; + 1 m</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Viscosity [cSt]</td>
<td>1-100</td>
<td>4</td>
</tr>
<tr>
<td>Density [kg/m³]</td>
<td>1000-2500</td>
<td>2</td>
</tr>
<tr>
<td>Cooling</td>
<td>forced motor cooling</td>
<td></td>
</tr>
<tr>
<td>Minimum frequency [Hz]</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td>Maximum frequency [Hz]</td>
<td>60</td>
<td>5</td>
</tr>
<tr>
<td>Maximum number of starts</td>
<td>see motor data sheet</td>
<td>6</td>
</tr>
<tr>
<td>Noise emission</td>
<td>see motor data sheet</td>
<td>7</td>
</tr>
<tr>
<td>Allowable size of solids pumped</td>
<td>5 µm to 1 mm</td>
<td></td>
</tr>
</tbody>
</table>

1. Avoid freezing the pump.
2. If the ambient temperature exceeds the above value or the motor is located more than 1000 m above sea level, the motor cooling is less effective and could require an adapted motor power. Please contact your supplier for more detailed advice.
3. Single phase motors are equipped either with a thermal circuit breaker or motor winding protection (see 2.3.2 Motor protection). Please contact your supplier for more detailed information about your motor protection.
4. Deviation in viscosity and/or density could require an adapted motor power. Please contact your supplier for more detailed advice.
5. Pumps that are intended for 50 Hz operation, may not be connected to 60 Hz power supply.
6. Frequent start/stops, in particular in combination with higher pressure differences (Δp) may result in a shortened product lifetime. Consult your supplier for such applications.
7. Only the noise emission of the motor is documented.

ATTENTION
The temperature difference between the medium and the pump should never exceed 60 °C. The pump must be filled/heated-up slowly in any case where the difference between pump and medium is more than 30 °C to avoid any chance of a thermal shock.

For minimum/maximum flow at medium temperature of 20 °C see table 8 Minimum/maximum capacity (Q<sub>min/max</sub>); for higher temperatures see figure 4 Minimum capacity vs. temperature (in % of Q optimum)

Table 8: Minimum/maximum capacity (Q<sub>min/max</sub>)

<table>
<thead>
<tr>
<th>size</th>
<th>Q&lt;sub&gt;min/max&lt;/sub&gt; [m³/h]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2 pole 50 Hz</td>
</tr>
<tr>
<td></td>
<td>Min.</td>
</tr>
<tr>
<td>2</td>
<td>0.2</td>
</tr>
<tr>
<td>4</td>
<td>0.4</td>
</tr>
<tr>
<td>6</td>
<td>0.6</td>
</tr>
</tbody>
</table>

Figure 4: Minimum capacity vs. temperature (in % of Q optimum)
6 Transport

6.1 Transport

Always observe the directions as indicated on the installation by means of stickers.

1. Transport the installation in the position as indicated on the pallet or packaging.
2. Make sure that the installation is stable.
3. Observe the instructions on the packaging (if present).

6.2 Storage

Fill the pump with glycol in order to protect it against the risk of frost.

Table 9: Storage

<table>
<thead>
<tr>
<th>Storage</th>
<th>-10/+40</th>
</tr>
</thead>
<tbody>
<tr>
<td>ambient [°C]</td>
<td></td>
</tr>
<tr>
<td>Max. rel. humidity</td>
<td>80% at 20 °C not condensing</td>
</tr>
</tbody>
</table>

6.2.1 Inspection during storage

1. Turn the shaft every three months and just before putting into operation.
7 Installation instructions

7.1 Setting up the pump

ATTENTION
Avoid stress in the pump casing caused by misalignment in the piping system.

ATTENTION
Pumps which do not stand steady or stable on their own, should be mounted on a rigid and stable base.

ATTENTION
Locate the pump at the place with the lowest risk for noise nuisance.

1. Place and install the pump on a level, stable surface in a dry and frost-proof room.
2. Place the pump as close to the source/tank as possible.
3. Make sure that sufficient air can reach the cooling fan of the motor. For this purpose the free space above the cooling fan should be at least 1/4 of the diameter of the fan hood air intake.
4. It is advised to install a shut off valve on the supply and on the delivery connection of the pump.
5. To avoid medium flowing back through the pump, when idle, make sure a non-return valve is installed.
6. To the suction line should apply:

   1. 100% airtight.
   2. No camber.
   3. Running from the lowest point in the tank straight to the pump.
   4. Provided with a foot valve that shuts off well, making sure that the suction line is always filled with water.
   5. If the diameter of the suction line is larger than the pump-suction connection, then install an eccentric adapter in order to prevent air pockets and swirling.

7.1.1 Indicators

The arrow (A) on the fan hood indicates the rotating direction of the motor in case of a 3 phase motor.

7.1.2 Install bypass

Install a bypass if the pump may operate against a closed valve for a long period. The required capacity of the bypass is at least 10% of the maximum volume flow. At high operating temperatures a higher volume flow is required. With temperatures above 60°C the required capacity is more than 10%.

ATTENTION
Do not make use of quick-closing valves and/or shut-off valves to prevent pressure impulses in the pump and in the lines as a result of changes in the flow rate

---

Figure 5: DPHM(C) not connected

Figure 6: Terminal box and fan hood sticker

The arrow (A) on the fan hood indicates the rotating direction of the motor in case of a 3 phase motor.
7.2 Electrical installation

**WARNING**
In accordance with the local regulations only authorised personnel is allowed to make electrical connections to the motor.

**ATTENTION**
Connect the motor according to figure 7 Wiring diagram, depending on selected motor and always check the rotation direction.

Electrical connections:
- Make sure that the motor specifications correspond with the power supply to which the pump motor is connected. Consult "Electrical diagrams" for the correct connection diagram.
- Connect the motor using a motor safety switch.

1 1~ 230 V with motor protection
2 3~ 230 V
3 3~ 400 V

7.3 Commissioning

**WARNING**
The pump must be switched off when it is not completely filled up.

**ATTENTION**
Check the direction of rotation according to fig. 6 Terminal box and fan hood sticker. In case of a 3-phase motor the rotation direction can be changed by exchanging two of the 3 phases.

7.3.1 Prime the pump

*Figure 7: Wiring diagram, depending on selected motor*

*Figure 8: Example: installation of a pump under pressure operation*
• Close the discharge shut-off valve (B);
• Close the suction shut-off valve (A);
• Unscrew the fill plug (C);
• Gradually open the suction shut-off valve (A) until the liquid flows from the fill plug (C);
• Close the fill plug (C);
• Open shut-off valve (B);
• Vent the pump on discharge side for example via a venting valve (D) on discharge side (see Figure 8 Example: installation of a pump under pressure operation);
• Close the venting option on discharge side;
  • Close the discharge shut-off valve (B);
• repeat these steps until all air is removed from the pump;
• Make sure that the suction shut-off valve is entirely open.

7.3.2 Start the pump
• Start the motor;
• Gradually open the discharge shut-off valve (B);
• Make sure the pump started correctly within 20 seconds, if not then:
  • Switch off the motor;
  • Re-prime the pump;
  • Start the motor again;
• Switch the pump off and on for 2-3 times, after running continues for 30 seconds and make sure all air is removed from the pump.

Figure 9: Example: installation of a pump in suction-operation

• Open the discharge shut-off valve (B);
• Remove the fill plug (C);
• Put a funnel into the port (C) and completely fill the pump with the liquid to be pumped;
  • Vent the pump on discharge side for example via a venting valve (D) on discharge side (see Figure 9 Example: installation of a pump in suction-operation);
  • Make sure all air is removed from the pump;
  • Close the venting option on discharge side;
• Close the discharge shut-off valve (B);
• Close the fill plug (C).
8 Operation

8.1 Operation

The pump is controlled externally and therefore does not need any operation guidance.
9 Maintenance

9.1 Introduction

WARNING
Observe the general safety precautions for installation, maintenance and repair.

Regular maintenance is necessary for the correct operation of a pump. Please contact your supplier for maintenance of the pump.

9.2 Maintaining the pump for an extended period of non-operation

Turn the shaft every three months¹. This protects the seals from seizure.

Protect the pump if there is a risk of frost. Proceed as follows:

1. Close all pump valves.
2. Drain each pump and/or the system.
3. Remove all plugs from the pump.
4. Open the shut-off and fill/air vent plug, if present.

¹. period may vary per application or medium. Please consult your sales representative for application details.
## 10 Failures

### 10.1 Failure table

**WARNING**

Observe the general safety precautions before installation, maintenance and repair.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Possible solution</th>
<th>Checkpoints</th>
</tr>
</thead>
</table>
| The motor is not running. | No voltage on the power terminal. | Check the power supply. | • Circuit  
• Main switch  
• Fuses |  
Check the motor safety relay | • Earth leakage switch  
• Protective relay |
| Thermal motor safety switch triggered. | Disconnect the motor from the main. Let the motor cool down. The thermal motor safety will reset itself. Contact the supplier, if this problem occurs often. | Check the free space of the motor and pump, the ambient temperature and the medium temperature. |  |
| The motor is running, but the pump does not work. | Internal failure. | Contact the supplier. |  |
| Pump is vibrating and/or noisy. | There is no water in the pump. | Fill and vent the pump |  |
| | No supply of the medium. | Make sure there is sufficient supply. Check for blockages in the supply line. |  |
| | Broken motor bearing. | Contact the supplier. |  |
| | Available NPSH too low. (cavitation) | Improve suction condition. |  |
| | Pump does not work in its working range. | Select another pump or adjust the system to work within its working range. |  |
| Pump supplies insufficient capacity and/or pressure. | Outlet and/or inlet shut-off valve is closed. | Open both shut-off valves. |  |
| | There is air in the pump. | Vent the pump. |  |
| | The suction pressure is insufficient. | Increase the suction pressure. |  |
| | Pump rotates in the wrong direction. | Change over L1 and L2 of the three phase supply. |  |
| | Foot valve blocked. | Clean the foot valve. |  |
| | The suction line has not been vented. | Vent the suction line. |  |
| | Air bubble in the suction line. | Install the suction line with pump end higher than the other end. |  |
10.2 Torques of vent and draining plugs

Table 10: Torques

<table>
<thead>
<tr>
<th>Material</th>
<th>Dimensions</th>
<th>Torques [Nm]</th>
<th>Figure</th>
</tr>
</thead>
<tbody>
<tr>
<td>PEHD G 1/4</td>
<td>3</td>
<td>Locations E and F in fig. 3 DPHM(C) 2/4/6</td>
<td></td>
</tr>
<tr>
<td>AISI G 1/4</td>
<td>15</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Problem | Possible cause | Possible solution | Checkpoints |
---|---|---|---|
Pump supplies insufficient capacity and/or pressure. | Pump sucks air because of leakage in the suction line. | Repair the leakage. | |
Water flow too low. So air bubbles clog up in the pump. | Make sure the flow increases or use a smaller pump. | |
The diameter of the suction line is too small. | Increase the diameter of the suction line. | |
Capacity of water meter in the supply line is too small. | Increase the capacity of the water meter. | |
Leakage. | Pump failure. | Contact the supplier. |
11 Annexes

11.1 EC declaration of conformity

D.P. Industries B.V.
Kalkovenweg 13
2401 LJ Alphen aan den Rijn, The Netherlands
Tel: (+31)(0)-172-48 83 88

Hereby declares as manufacturer entirely on his own responsibility, that the products:
Horizontal multi-stage centrifugal pumps, series: DPHM(C)

Serial number: 43/2018 1000000-001 […] 53/2020 9999999-999

...to which this declaration refers, is in accordance with the following standard: EN 809: 1998+A1:2009/AC:2010
according to the provisions of the harmonized standard for pumps and which implies the regulations of Machine
directive 2006/42/EC, in the most recent form

The pump is subject to this declaration of conformity as a stand alone product. Make sure the appliance or
installation in which the pump is built in, has got a declaration of compliance with the directives listed above, for its
complete assembly.

[Signature]

Alphen aan den Rijn,
01/08/2017

Authorized representative
M.H. Schaap, product development.